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March 16, 2020

Dear Valued Customer:

At Swavelle, we have always been deeply committed to putting our customers and employees first. As COVID-19 impacts us all nationwide, we wanted to reach out to assure you we are here to support you during this time of uncertainty.

Our business remains open, with some precautions put into place that will not adversely impact our customers or the quality of the work we provide.

Our South Carolina warehouse is fully functional, stocked with yardage and memos, so long lead times are not a worry and samples are easy to get.

Our NY office has been closed temporarily but our NY staff will be working remotely, so there will be no disruption of service.

Our NJ facility is fully functional, weaving domestic lines for contract and residential.

Our sales associates are available to meet with you via video, web or audio conferencing.

We are closely monitoring updates from the Centers for Disease Control (CDC) and local government recommendations on preventing the spread of the virus and sharing this information with all our employees.

Please know that while we have made some internal decisions to keep our employees safe, we foresee no interruption of our dedicated service to our customers. We will continue to update you on this everchanging situation as it evolves. Please contact us as you normally would via e-mail or telephone with any questions or concerns.

Stay safe and healthy.

Best regards,

Greg Thomases
Vice President